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Jeffrey M. Nelson Chief Legal Officer

January 31, 2019

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE: Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

Forty Love Point Homeowners' Association Sewer Service Report

Docket No. 2017-292-WS:

Dear Ms. Boyd:

Please allow this memorandum to serve as ORS' report for the month of January 2019 in response to Commission Order No. 2018-677. In the order, the Commission requests the ORS to monitor the work committed to by Carolina Water Service, Inc. (CWS) at Forty Love Point and report to the Commission on a monthly basis.

The monthly report contains (1) an overview of ongoing and completed work as stated by CWS and (2) an update on the short-term solution to the sewer issues experienced in the Forty Love Point Subdivision concerning the performance of the grinder pump stations at certain customer premises.

1. For an overview of the completed and ongoing work for sewer service by CWS, please review the attached letter from CWS dated January 30, 2019. ORS has reviewed the information provided in this letter and finds it to be a reasonable update on the issues identified in this docket.

Letter-Jocelyn G. Boyd Page 2 of 2 January 31, 2019

2. For the month of January, ORS did not receive any customer complaints for sewer service from residents of Forty Love Point. No one from the community contacted ORS about sewer related issues.

This concludes the monthly report in this matter for January 2019.

If you have any questions, please do not hesitate to contact me.

Sincerely,

offrey M. Nelson

cc: Joseph Melchers, Esquire (via E-mail)



January 30, 2019

Ms. Dawn Hipp **Chief Operating Officer** South Carolina Office of Regulatory Staff 1401 Main Street, Suite 900 Columbia, South Carolina 29201

RE:

Monthly Update

Forty Love Point Sewer Improvements

Dear Ms. Hipp:

This letter is being provided to give an update on the work being performed by Blue Granite Water Company at the Forty Love Point Subdivision in Chapin, SC as required by Commission Order No. 2018-677. The short-term solution to the sewer issues, which involved the installation of individual pump stations at three homes, has continued to perform as designed. Blue Granite Water Company has not received any sewer complaints from the residents since installation of the home pump units.

Construction on the long-term solution, which is a wet-weather lift station, has begun. The contractor, Tri-County Utilities, is currently boring the force main in the right of way in between the lift station being constructed and the existing Hiller Road lift station. The wet-weather lift station wet well is being delivered and installed the first week of February. Construction is currently on schedule, and weather permitting, should be completed by mid-February.

If you have any questions or concerns, please feel free to contact me by phone at (803) 960-5405 or email at Mrcartin@bluegranitewaterco.com.

Sincerely,

Michael Cartin

Director, External Affairs and Strategy

Blue Granite Water Company